

# Herman Miller

A warranty  
is a promise.

Here's ours:  
12 years, 3 shifts,  
labor included.



Our **12-year** warranty covers everything that makes up our standard office furniture products — including electrical components, casters, pneumatic cylinders, tilts, and all moving mechanisms.

Our **3-shift** warranty recognizes the changing nature of work and the need for products that can stand up to continuous use.

Our **labor-included** warranty means that when warranty work is performed, Herman Miller foots the bill.

The Herman Miller Warranty is a statement of our confidence in the quality of our products. It's a straightforward promise to our customers that we stand behind that quality, 100 percent — 100 percent of the time.

## Herman Miller Standard Commercial Office Furniture Products

12 years

All products sold under the Herman Miller, Meridian®, and Geiger® brand names, except as limited or described below.

### Nonstandard Products

- 5 years NP-prefixed Herman Miller Options™, Options Made Easy, and Vary Easy™ products
- 1 year All other nonstandard products

### Herman Miller for Healthcare™ Products

- 10 years CT-prefixed procedure and supply carts, CO- and CV-prefixed Co/Struc® products
- 5 years CG-prefixed Casework products, CW-prefixed wire and plastic shelving and carts, CX-prefixed stainless steel case carts, CH-prefixed technology carts, casters for CT-prefixed carts
- 1 year Casters for CW-, CX-, and CH-prefixed carts

### Herman Miller Classic Products

- 3 years Eames® lounge chair and ottoman, chaise, sofa compact, and two- and three-seat sofas
- 1 year Aalto Collection; Capelli stool; Covey stool; Eames molded plywood lounge and dining chairs, wire chairs, shell chairs, coffee table, folding screen, walnut stool, elliptical table, wire-base table, Hang-It-All® rack, storage unit, and desk unit; Goetz sofa; Meinecke rugs; Nelson™ platform bench, coconut chair, and marshmallow sofa; Noguchi table; Scooter® stand with wood top

### Herman Miller Textile Alliance Program™ Fabrics

- 3 years

### Herman Miller Design on Textile (DOT™) Products

- 1 year From purchase date

### All Other Products, Parts, and Services

- 5 years Electronic ballasts used in task lighting
- 3 years All service parts
- 6 months All other products and any services not listed above sold or furnished by Herman Miller or its subsidiaries, except for consumable products such as light bulbs, fans, keyless locks, and other electronic products for which no warranty is given

### Other Manufacturers' Products

- None Herman Miller will pass through to the original purchaser any warranty supplied by other manufacturers to the extent possible

## Provisions that apply to all products and services

Herman Miller, Inc. ("Herman Miller"), 855 East Main Avenue, PO Box 302, Zeeland, Michigan 49464-0302, USA, warrants the products sold by it and its subsidiaries to be free from defects in material and workmanship, regardless of the number of shifts during which the products are used, for the warranty periods specified.

This warranty covers the sale of Herman Miller product in all countries. Not all of the product lines appearing on this list are marketed by Herman Miller in all countries and appearance on this list does not imply an offer for sale of a product line in a particular place. Product line availability is defined in current price lists applicable to different regions.

During the applicable warranty period, Herman Miller, as its sole obligation, will repair or replace (at its option) any product, part, or component covered by this warranty and sold after January 25, 1999, which fails under normal use as a result of a defect in material or workmanship; Herman Miller will repair or replace the aforementioned product, part, or component with a comparable product, part, or component.

This warranty extends only to the original purchasers who acquire new product from Herman Miller, its subsidiaries, or its authorized resellers. Any product, part, or component must have been installed and maintained according to Herman Miller's published instructions in order to be eligible for coverage under this warranty and must not have been subject to misuse or abuse. Any modification to the original product voids the warranty. Herman Miller does not warrant the performance of the product when used in combination with other than original Herman Miller product.

The warranty period starts from the date of purchase.

This document inclusively describes all of the warranties given and remedies available with respect to the company's products and services. Herman Miller and its subsidiaries disclaim any other warranty whether express or implied, statutory or otherwise, in relation to the products.

Herman Miller does not warrant natural variations in wood grain or figure or the presence of character marks; changes in wood color due to aging or exposure to light; marks, scars, or wrinkles occurring naturally in leather; veins, marks, voids, fissures, or cracks found naturally in stone. In addition, Herman Miller does not warrant defects or failure resulting from normal wear and tear; the matching of colors, grains, or textures of natural materials; the colorfastness or the matching of colors of textiles, including an exact match to cuttings or to swatch cards. Herman Miller tests Customer's Own Material (COM) and other customer-supplied items for manufacturing ability only but does not warrant these materials.

Herman Miller's products meet the requirements of national and specific local codes as stated in the price lists and other written publications.

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HERMAN MILLER SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Applies in US only: Some states do not allow limitations on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in the two preceding paragraphs may not apply. This warranty gives the purchaser specific legal rights; however, the purchaser may also have other rights that may vary from state to state.

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For more information about our products and services or to see a list of dealers, please visit us at [www.HermanMiller.com](http://www.HermanMiller.com) or call (800) 851 1196.

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